

Hotline Services

Our telephone and web-based ethics and compliance hotline service offers the security of confidential and anonymous reporting with the convenience of 24-hour service. We designed our proprietary hotline service to be a cost-effective and easy-to-use solution.

Who We Are

Compliance Resource Center has been leading the compliance industry since 2010 with our complete suite of solutions that are geared towards improving Compliance Program operations. Our suite of solutions ensures that organizations regularly meet federal and state laws and supplies the necessary resources to sustain long-term compliance.



Live Answer Telephone Reporting

Individuals can report a possible ethics or compliance violation at any time in any language. We document all information in a secure online module that only designated individuals in your organization can access.



Secure Online Reporting

Our online system guides individuals through reporting the most essential information when it's convenient for them. Individuals can add to or review the report after it has been submitted by logging in with their unique PIN.



Personalized Service & Support

Our associates are trained to fully debrief callers and to collect all critical information. We notify Compliance Officers about any highly sensitive or urgent matters prior to sending our certified report.



Protected Sensitive Information

We track all issues reported by telephone and online through resolution via our secure online module. Our module instantly sends all reports to our client's protected inbox for review and download.

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Policy Resources

Our comprehensive library features unlimited access to a wide variety of policy and compliance-related documents and customizable templates that we regularly update to remain current with the ever-changing regulatory environment.

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Compliance & Regulatory Documents

Our system uses unique searching algorithms, giving you unlimited access to our complete library. Our documents range from auditing and monitoring plans to healthcare laws and position descriptions.



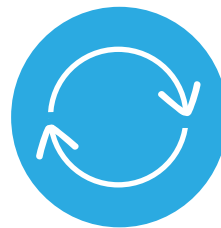
Customizable Templates

Our templates follow a consistent structure that you can tailor to your organization's specific processes and procedures. You can download each template in MS Word format from our secure, online module.



Personalized Service & Support

We offer regular trainings on how to best utilize this resource, and you can request new templates each year. We also send all of our clients important regulatory and industry updates through a monthly newsletter.



Regular Updates

We are constantly adding, updating, and revising the policies and compliance documents in our library in response to new rules, standards, and regulations to keep you current on changing policies.

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Sanction Screening Services

Our unique software and expert services offer unlimited search capabilities and provide an effective solution to identify and monitor anyone involved in past or present exclusions.

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Automated S³ Tool

Our S³ Tool allows you to carry out on-demand screenings at any frequency, granting you unlimited access to single name and batch searches. You receive the results within minutes, and can export all results to an Excel document.



Screening & Verification Service

Our highly trained professionals screen individuals and entities against federal and state agency databases. We perform detailed investigations of each name to provide comprehensive verified results.



Certified Reports

Our certified reports highlight individuals and entities that are possible or confirmed matches. The reports include our research methodology, an executive summary, and important details about the verification process and results.



Ensuring Program Effectiveness

Our screening and verification services are an efficient way to monitor your workforce and new hires on a regular basis. You can avoid unnecessary risk and improve your Compliance Program with this solution.

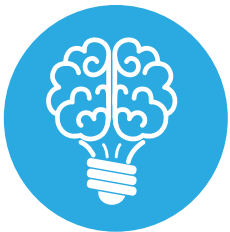
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Compliance Surveys

Our reliable, validated healthcare compliance surveys measure employees' understanding of your compliance program, assess perceptions of the compliance culture, measure progress, and benchmark your results against other similar organizations.

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Compliance Knowledge Survey

30-question dichotomous Knowledge Survey that measures your employees' understanding of the Compliance Program, including its technical functions and purpose within your organization.



Compliance Culture Survey

40-question Likert-based Culture Survey that assesses how employees feel about their role as it relates to compliance with rules, regulations, and the organization's Code of Conduct.



Ensuring Program Effectiveness

You receive a certified report with our survey methodology, useful visualizations of your results data, and our recommendations on how to best utilize the results to make your Program as successful as possible.



Benchmarking Your Results

We benchmark all results against the "collective universe" of organizations who have used the same survey to compare where your Compliance Program stands, and to highlight how you can improve your operations.

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Compliance Trainings

Our specialized online training programs offer an easy and effective approach to comprehensive training on a variety of compliance-related areas. We designed our material to be a convenient and flexible solution for all organizations.

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Comprehensive PowerPoint Presentations

Our detailed PowerPoint covers training on compliance with general healthcare laws and regulations, and we add training on organization-specific Codes of Conduct and relevant policies and procedures.



Interactive Online Features

We include quiz questions throughout the training that reinforce the main points of the module, and we developed a built-in reporting feature that allows you to track your employees' progress.



Personalized Service & Support

We customize the training slides to meet your compliance needs, give you the option to create your own quiz questions for us to incorporate into our training platform, and offer client-related updates each service year.



Ensuring Program Effectiveness

Our training promotes a widespread understanding of your Compliance Program, Code of Conduct, and additional high-risk areas and highlights how and where you may need to improve your Program in the future.

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